

# Individual Enrollment Request Form

## Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan. **To join a plan, you**

### must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area
- Be a resident in an American Health Advantage of Missouri contracted nursing home facility
- - or - live at home and the plan has obtained certification that you need the type of care that is usually provided in a nursing home.

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

## When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January 1)
  - Within 3 months of first getting Medicare
  - In certain situations where you're allowed to join or switch plans
- Visit [Medicare.gov](https://www.Medicare.gov) to learn more about when you can sign up for a plan.

## What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional. You can't be denied coverage because you don't fill them out.

## Reminders:

- If you want to join a plan during fall open enrollment (October 15 – December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your monthly Social Security (or Railroad Retirement Board) benefit.

## What happens next?

Send your completed and signed form to:

American Health Advantage of Missouri  
201 Jordan Rd, Suite 200  
Franklin, TN 37067

*Once they process your request to join, they'll contact you.*

## How do I get help with this form?

Call American Health Advantage of Missouri at 1-844-228-7934. TTY users can call 1-833-312-0046.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**En Español:** Llame a American Health Advantage of Missouri al 1-844-228-7934/TTY 1-833-312-0046 o a Medicare gratis al 1-800-633-4227 y oprima el 8 para asistencia en español y un representante estará disponible para asistirle.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

**IMPORTANT: Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.**

Select the plan you want to join:

- American Health Advantage of Missouri (HMO I-SNP) [H4490-001] – \$51.00 per month
- American Health Advantage of Missouri Choice (HMO I-SNP) [H4490-003] – \$51.00 per month

First name: \_\_\_\_\_ Middle initial: \_\_\_\_\_ Last name: \_\_\_\_\_

Birth date: (MM/DD/YYYY) ( \_\_ \_\_ / \_\_ \_\_ / \_\_ \_\_ \_\_ \_\_ ) Sex: \_\_ Male \_\_ Female

Phone number: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Permanent residence street address (please do not enter a P.O. box)

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_ County: \_\_\_\_\_

Mailing address, *if different from your permanent address* (P.O. box allowed)

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_ County: \_\_\_\_\_

**Your Medicare information**

Medicare number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Answer these important questions**

Will you have other prescription drug coverage (like VA, TRICARE) in addition to American Health Advantage of Missouri?  Yes  No

Name of other coverage: \_\_\_\_\_

Member number for this coverage: \_\_\_\_\_ Group number for this coverage: \_\_\_\_\_

Do you reside at home or in an assisted living facility?  Yes  No

If *yes*, has the state that you reside in certified that you need the type of care that is usually provided in a nursing home?  Yes  No

Are you a resident of or expect to be a resident of a long-term care facility or an assisted living facility in the American Health Advantage of Missouri network for more than 90 days?  Yes  No

If *yes*, please provide the following information:

Name of facility: \_\_\_\_\_

Facility address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_ County: \_\_\_\_\_

**IMPORTANT: Read and sign below**

- I must keep both Hospital (Part A) and Medical (Part B) to stay in American Health Advantage of Missouri.
- By joining this Medicare Advantage Plan, I acknowledge that American Health Advantage of Missouri will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time – and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- I understand that when my American Health Advantage of Missouri coverage begins, I must get all of my medical and prescription drug benefits from American Health Advantage of Missouri. Benefits and services provided by American Health Advantage of Missouri and contained in my American Health Advantage of Missouri “Evidence of Coverage” document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor American Health Advantage of Missouri will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
  - 1) This person is authorized under State law to complete this enrollment, and
  - 2) Documentation of this authority is available upon request by Medicare.

**Signature:** \_\_\_\_\_ **Today's date:** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

*If you are the authorized representative, sign above and fill out the fields below:*

Name: \_\_\_\_\_

Street address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_ County: \_\_\_\_\_

Phone number: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Relationship to enrollee: \_\_\_\_\_

**Office use only**

Name of staff member/agent/broker (if assisted in enrollment): \_\_\_\_\_

Plan ID#: \_\_\_\_\_ Effective date of coverage: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

ICEP/IEP: \_\_\_\_\_ AEP: \_\_\_\_\_ SEP (type): \_\_\_\_\_ Not eligible: \_\_\_\_\_

**Section 2 – All fields on this page are optional**

**Answering these questions is your choice. You can't be denied coverage because you don't fill them out.**

Are you Hispanic, Latino/a, or Spanish origin? Select all that apply.

- No, not of Hispanic, Latino/a, or Spanish origin       Yes, Mexican, Mexican American, Chicano/a  
 Yes, Puerto Rican       Yes, Cuban  
 Yes, another Hispanic, Latino/a, or Spanish origin  
 **I choose not to answer.**

What's your race? Select all that apply.

- American Indian or Alaska Native       Asian Indian       Black or African American  
 Chinese       Filipino       Guamanian or Chamorro  
 Japanese       Korean       Native Hawaiian  
 Other Asian       Other Pacific Islander       Samoan  
 Vietnamese       White  
 **I choose not to answer.**

Select one if you want us to send you information in an accessible format.

- Large print     Audio CD     Data CD     Braille

Please contact American Health Advantage of Missouri at 1-844-228-7934 if you need information in an accessible format other than what's listed above. Our office hours are October 1 - March 31: 8:00 am - 8:00 pm, seven days a week. April 1 - September 30: 8:00 am - 8:00 pm, Monday - Friday. *TTY users can call 1-833-312-0046.*

Do you work?     Yes     No

Does your spouse work?     Yes     No

List your primary care physician (PCP), clinic, or health center:

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**Paying your plan premiums**

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail each month. **You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.**

**If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium.** The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). **DON'T** pay American Health Advantage of Missouri the Part D-IRMAA.

Please select a premium payment option:

- Get a bill each month  
 Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check.

I get monthly benefits from:     Social Security     RRB

(The Social Security deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)

If a premium payment option is not selected above, the default action will be direct bill.

### For individuals helping enrollee with completing this form only

Complete this section if you're an individual (i.e. agents, brokers, SHIP counselors, family members, or other third parties) helping an enrollee fill out this form.

Name: \_\_\_\_\_ Relationship to enrollee: \_\_\_\_\_

Signature: \_\_\_\_\_

National Producer Number (Agents/Brokers only): \_\_\_\_\_

**PRIVACY ACT STATEMENT:** The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) “Medicare Advantage Prescription Drug (MARx)”, System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan. However, failure to respond may affect enrollment in the plan.